



# WATER STREET MISSION

Rescue & renewal through  
Christian faith & guidance.

A DIVISION OF WATER STREET MINISTRIES



## GUIDE TO SERVICES

The Water Street Mission offers a safe place for men, women and families to start over, and we work to create a healing environment where change can happen. Through our rescue and renewal services, we are committed to helping individuals move out of homelessness. The Water Street Mission is a division of Water Street Ministries.

### EMERGENCY SHELTERS

WOMEN'S  
Shelter

FAMILY  
Shelter

MEN'S  
Shelter

### PROGRAMS

WOMEN'S  
Program

FAMILY  
Program

RESIDENTIAL EMPLOYMENT  
Program

SUPPORTIVE SERVICES  
Program

LIFERECOVERY  
Program

### OUTREACH MINISTRIES

- CLOTHING Assistance
- FURNITURE Assistance
- GROCERY Assistance
- HOT MEALS
- HOLIDAY FOOD BOXES

COMMUNITY  
Emergency Shelter (CES)

# EMERGENCY SHELTERS

We understand that homelessness is a traumatic experience. That's why our Emergency Shelters offer a safe environment with all the essentials of life for individuals in crisis. We have several options to meet people where they are and help them move out of homelessness:

## WOMEN'S Shelter\*

For women or women with children (boys up to age 12)

- A 30-day shelter for Lancaster County residents
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- One-on-one, on-site counseling and case management
- Referrals to community services for financial, employment, housing, education, mental health counseling, recovery and health needs
- Counselor-led recovery groups
- Christian parenting classes
- Ongoing invitation to explore and enter into a relationship with Jesus Christ through devotions, chapel services, group prayer sessions and Biblical counseling

## FAMILY Shelter\*

For married couples with two or more children, single fathers with children of any age or single moms with boys over age 12

- A 30-day shelter for Lancaster County families
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- One-on-one, on-site counseling and case management
- Referrals to community services for financial, employment, housing, education, mental health counseling, recovery and health needs
- Counselor-led recovery groups
- Christian parenting classes
- Ongoing invitation to explore and enter into a relationship with Jesus Christ through devotions, chapel services, group prayer sessions and Biblical counseling

## MEN'S Shelter

For men who are fully ambulatory and medically able to care for themselves

- A 10-day shelter for Lancaster County residents
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- Staff who are available to make referrals to other community services
- Ongoing invitation to explore and enter into a relationship with Jesus Christ through chapel services

.....  
**\*Because of the presence of children and teens, the Women's and Family shelters require those clients with a drug or alcohol history to have completed a treatment program before admission.**

## COMMUNITY Emergency Shelter (CES)

CES is a harm-reduction facility that provides an option for adult men and women seeking temporary shelter only. For CES individuals, we offer:

- Nightly shelter
- Breakfast and dinner
- Staff who are available to make referrals to other community services
- An invitation to explore and enter into a relationship with Jesus Christ through chapel services

To best accommodate the increase of individuals seeking shelter during winter months, the Water Street Mission partners with the Winter Shelter, a program of the Lancaster County Council of Churches. For referral details, please call the numbers listed below.



## NUMBERS TO CALL

We strongly recommend that individuals and families experiencing homelessness call ahead to determine if they are eligible for emergency shelter. If an individual or family is not yet homeless, please call (717) 291-5462 to determine eligibility for financial aid. When checking in, individuals should report to the main entrance of Kuhns Hall (the building pictured above) at the Water Street Mission: 210 South Prince Street, Lancaster.

**For women, please call ahead between 8:00am and 5:00pm**  
(717) 393-7709 x244

**For men, please call ahead between 8:00am and 5:00pm**  
(717) 393-7709 x230

**For men or women any other time**  
(717) 393-7709 x285

**For families (assessment and interview is required first), please call ahead between 8:00am and 5:00pm**  
(717) 393-7709 x331

# PROGRAMS

Often homelessness is just the tip of the iceberg; many deeper needs exist beneath the surface. Our Programs for men, women and families help individuals tackle the necessary logistics to end homelessness such as finding employment, childcare and permanent or supportive housing.

## **WOMEN'S Program**

Eligibility is reserved for individuals enrolled in the Women's Emergency Shelter.

- A 3-6 month program for Lancaster County residents
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- One-on-one, on-site counseling and case management
- Further referrals to supportive services including financial, employment, housing, education, mental health counseling, recovery and health needs
- Discussion groups integrating clinical knowledge and Biblical wisdom, including anger management, dealing with feelings, sexual integrity, trauma and abuse, attachments & boundaries and addiction & recovery
- GED and job search assistance through our onsite Learning and Career Center
- Christian parenting classes
- Ongoing invitation to explore and enter into a relationship with Jesus Christ through devotions, chapel services, group prayer sessions and Biblical counseling

Because of the presence of children and teens, this shelter requires those clients with a drug or alcohol history to have completed a treatment program before admission.

## **FAMILY Program**

Eligibility is reserved for families enrolled in the Family Emergency Shelter.

- A 3-6 month program for Lancaster County families
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- One-on-one, on-site counseling and case management
- An opportunity for a 3-6 month extension
- Referrals to community services for financial, employment, housing, education, mental health counseling, recovery and health needs
- GED and job search assistance through our on-site Learning and Career Center
- Christian parenting classes
- Ongoing invitation to explore and enter into a relationship with Jesus Christ through devotions, chapel services, group prayer sessions and Biblical counseling

Because of the presence of children and teens, this shelter requires those clients with a drug or alcohol history to have completed a treatment program before admission.

## **RESIDENTIAL EMPLOYMENT Program**

For men whose primary barriers to moving out of homelessness are employment and housing, we offer:

- A 3-6 month program for Lancaster County residents
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- Job assistance through our onsite Learning and Career Center
- An invitation to explore and enter into a relationship with Jesus Christ through chapel services

## **SUPPORTIVE SERVICES Program**

For men who are unable to sustain independent living situations due to severely diminished mental capacities, we offer supportive housing under the care of a qualified social worker, until permanent housing can be found.

For individuals who qualify, this program offers:

- Shelter for Lancaster County residents
- The essentials needed to live (shelter, food, showers, toiletries, laundry facilities, clothing)
- Staff who assist in finding permanent housing
- Staff who are available to make referrals to other community services
- An invitation to explore and enter into a relationship with Jesus Christ through chapel services

## **LIFERECOVERY Program**

For men whose homelessness involves addiction or other similar issues, we offer the tools to end the cycle and move out of homelessness. Our spiritually based, 12-month addiction recovery program is an intensive blend of:

- Christian counseling (group and individual counseling)
- Life skills (Vocational therapy/employment training, relapse prevention training, spiritual development training, weekly meetings with an offsite mentor, relationship skills training, connection to local churches)
- Education (GED, computer literacy training, money management training)

To focus on their recovery and growth, individuals are not employed for the first several phases of the LifeRecovery Program. Upon program completion, we are committed to supporting individuals in their transition to permanent housing. This essential piece offers a college track or an employment track, during which we provide the essentials needed to live, including assistance in finding employment.

# OUTREACH MINISTRIES

For individuals who aren't residents of the Water Street Mission, but are in need of basic essentials, we offer the following:

## • CLOTHING Assistance

- No referral is necessary, although a photo ID is required.
- Individuals may receive clothing once every three months
- To schedule an appointment, please stop by during the following hours, or call (717) 358-2081.

### Monday

10:00am - noon

### Tuesday

12:30pm - 2:30pm

### Wednesday

9:30am - noon

### Friday

10:00am - noon

## • FURNITURE Assistance

- Referral from a pastor or social service agency is necessary.
- To make a referral, a pastor or social service agency should include the client's name, address, phone number and specific need (e.g. 1 single bed, 1 double bed, 1 dresser, etc.) on your organization's letterhead and fax to (717) 393-4966 ATTN: Kerry Brubaker.
- Churches or social service agencies interested in becoming a referring agency should call (717) 358-2081.

## • GROCERY Assistance

- Families may participate in both of the bread/pastry distributions each week:

### Monday

10:00am - noon

### Friday

10:00am - noon

- Families may participate in one (1) of the following canned goods and produce distributions each week. A photo ID is required.

### Tuesday

12:30pm - 2:30pm

### Wednesday

9:30am - noon

## • HOLIDAY FOOD BOXES

At Easter, Thanksgiving and Christmas, the Water Street Mission provides a special box of groceries, including meat, for families to make a holiday dinner in their own homes. Registration is required for Easter and Thanksgiving. Registration requires a photo ID of the registrant, ID for each family member and proof of address (current bill or lease). Generally registration is held 6-8 weeks before the holiday. Call (717) 358-2081 for registration dates and distribution details.

## • HOT MEALS

- Breakfast and dinner are provided 7 days/week in the Mission's dining hall. Meal tickets are required.

### Breakfast Schedule

#### Monday thru Friday

7:20am - 7:45am

#### Saturday

8:30am - 9:00am

#### Sunday

7:30am - 8:00am

#### Holidays (Easter, Thanksgiving and Christmas)\*

8:30am - 9:00am

### Dinner Schedule

#### Monday thru Friday

5:15pm - 5:45pm

#### Saturday and Sunday

5:15pm - 5:45pm

#### Holidays (Easter, Thanksgiving and Christmas)\*

Noon - 6:00pm

- To obtain a meal ticket, individuals should call (717) 358-2026 or stop by Kuhns Hall at 210 South Prince Street, Lancaster and ask for a Program Counselor.
- All participants receive an open invitation to explore and enter into a relationship with Jesus Christ through chapel services, held daily from 7:00 p.m. to 7:45 p.m.

\*No meal ticket needed.



**WATER STREET  
MISSION**

Rescue & renewal through  
Christian faith & guidance.

A DIVISION OF WATER STREET MINISTRIES

**Street Address** 210 South Prince Street, Lancaster PA 17603

**Mailing Address** PO Box 7267, Lancaster PA 17604

**Web** [www.WaterStreetMission.org](http://www.WaterStreetMission.org)

**Purpose Statement** To advance the Kingdom of God through the gospel of Jesus Christ by providing rescue and renewal services in the city and county of Lancaster and beyond.